

JESSICA LEIGH

Wilmslow, Cheshire | 321jessicaleigh@gmail.com | www.linkedin.com/in/jessica-leigh-b39b75252

SKILLS

- Statistical Analysis
- Problem-Solving
- Creativity
- Critical Thinking
- Flexibility
- Active Listening
- Report Writing
- Communication

PERSONAL PROFILE

- Hardworking, conscientious, and enthusiastic individual
- Approachable and enjoy new challenges and learning new skills
- Statistical analysis and report writing experience gained through research skills module and dissertation writing within Psychology degree
- Take pride in punctuality and presentation
- A competent and organised individual, who can manage several priorities at one time
- Gained valuable skills through previous work experience, including time management, organisational, and interpersonal skills

EDUCATION

Bsc. (Hons) Psychology with Forensic Psychology | University of Lincoln Sept 2022- May 2025

- Upper Second Class with Honours (2:1)
- Dissertation on Impact of Facial Attractiveness & Body Image upon the Enfacement Illusion (1st)
- Studied Research Skills modules (2:1), alongside Psychometrics (1st), Risk Perception (1st), and Social Psychology (2:1)

A-Levels & GCSEs | Wilmslow High School Sixth Form

Sept 2015 - June 2022

- Psychology (B), Sociology (B), French (B)
- 9 GCSEs grade 8-5, including Maths & English

WORK EXPERIENCE

Team Coach & Social Media Content Creator | Mitchells & Butlers April 2025 - Present

- Developed video content tailored to our audience for entertainment purposes, with one TikTok reaching 135.6k views
- Writing captions, identifying trends and utilising hashtags to reach our target audience
- Increased reputation score from 4.0 to 4.59 in a quarter
- Lead incentives to improve team performance, customer satisfaction, and review culture
- Coach team members on delivering exceptional service and going the extra mile

Waitress | Mitchells & Butlers Oct 2021 - April 2025

- Delivered high quality customer service in a fast-paced restaurant environment
- Supported the coordination of private events and functions, helping management to run each event smoothly from setup to closing

AWARDS & ACHIEVEMENTS

- The Lincoln Award | University of Lincoln Careers & Employability (2025)
- Bronze Duke of Edinburgh Award | Wilmslow High School (2018)